



FAMILY DYNAMICS INC. SERVICE DELIVERY PHILOSOPHY

Healthy families and strong communities

The mission of Family Dynamics is to bring programs, partnerships and resources together to empower and strengthen families and communities. Our guiding philosophy is to free and foster the strengths, abilities and assets of individuals, families, organizations and communities; to build on existing capacities and competencies; and to not only see things as they are but as they can be.

Our services and programs are grounded in the belief that individuals, families and communities have strengths that help to maintain family cohesion and support the well-being, quality of life and development of individual family members and communities. Our approach focuses on nurturing protective factors that strengthen resilience, social connections, knowledge of parenting and child development, social and emotional competence of children, and concrete support in times of need.

We respect the unique worth and inherent dignity of all people and provide respectful services in a safe, accessible and confidential environment.

The needs and preferences of persons served are at the centre of all considerations and we respect the uniqueness and diversity of each individual and family including culturally and spiritually based values, beliefs and behaviours. We honour individual rights to self determination in the choices and decisions they make.

We respect the rights of people to make voluntary, informed decisions about the services they receive.

We engage together with individuals and families, including their friends and community members, and other organizations and services when desired, in developing service plans that are inclusive and support overall individual and family goals.

We direct people and facilitate referrals to the most appropriate resources, programs or services within our organization or in the community. We strive to reduce barriers to accessing services by offering flexible client-led intake and problem-solving strategies.

Services are voluntary and can be refused or discontinued at any time.

We adhere to the Human Rights Code and offer services without discrimination.

We adhere to the Social Work Code of Ethics

Our clients have the right to complain or appeal about any aspect of service